

anaging complex, high-exposure liability claims for years has given us unique expertise that is second to none in the industry. We approach each claim as an active partner with our clients and their chosen claims administrator to help protect our clients and mitigate loss exposure. With extensive and diversified industry claims handling experience, our Claims Department is perfectly suited to assist clients and their TPAs with their most challenging claims nationwide.

BENEFITS TO POLICYHOLDERS

Specialized Expertise

Safety National's team of claim professionals has decades of experience dealing with complex, high-exposure claims. Our diversified team includes a trusted network of TPAs and versatile experts from the legal industry. We possess unique and broad proficiencies resulting in oversight of large and complex general liability, auto liability, construction, cyber, multinational casualty, employer's liability and public entity liability claims on a routine basis. With vast nationwide experience, our team is structured for claim segmentation to support our large casualty and public entity clients.

Collaborative Partnerships

Our relationship-based approach with policyholders and TPAs, coupled with timely and open communication, helps to create the best team environment possible, adding efficiency and capacity to the overall claims process. We strive to remain ahead of the curve through early intervention and engagement during each stage of the claim, working relentlessly to help generate positive outcomes.



Designated Service Teams

For large clients with specialized needs, we assign designated claims team members who will have intimate knowledge of your business and close relationships with the full team of stakeholders assigned to your claims. Further, we have designated staff to handle construction, cyber, and multinational casualty claims. Collectively, these resources begin working with you immediately at first notice of loss and continue working with you throughout the entirety of the claims process.

Litigation Management Resources

As an insurance carrier that routinely deals with unique claims situations, we can offer perspective and comparison that most attorneys and TPAs may not be able to provide related to liability claims with complex levels of severity. During the litigation process, we can be trusted as a useful partner, offering essential feedback on liability litigation trends and outcomes to help achieve strategic objectives and address issues developing within an adverse tort environment.

Key Performance Indicators

We are mindful of leading indicators of severity and associated analytics intended to mitigate exposures through early intervention. Along with a collaborative partnership with our Risk Control team, we work with clients on operational metrics to help with efforts like loss mitigation and identifying variables of severity, all while supporting risk detection efforts and remaining ahead of the curve in an increasingly challenging litigation environment.