

# Fire Department Standard Operating Guidelines

Create standard operating procedures based on best practices.



**MAP**  
CLIENT SERVICES

**A**vailable to our policyholders, these complimentary resources help define and document best practices for your first responders with updated operational guidelines (SOG). From the first arriving officer on the scene through the cleanup, firefighters receive guidance on such vital challenges as preparedness, staging, health and safety, rapid intervention teams, response to various fire types, and what to do when “Mayday” is declared.

Supported by a proven action plan, firefighters are equipped with vital information needed before arriving on the scene. Also provided in the updated SOG are individual performance standards such as code of ethics, job descriptions, training, and communications.

## View a Demo:

Learn how Fire Department Standard Operating Guidelines can help your first responders achieve best practice status while improving management control. Contact us to schedule your demo at [map@safetynational.com](mailto:map@safetynational.com) or **888-995-5300**.

## Enhance your liability program with the following:

### Standard Operating Guidelines Book

Includes 55 easy-to-comprehend and applied sections. The entire set is in Microsoft Word and is easily edited to fit your department’s operational approach.

### Color Coded System

Using a coding system, each of your SOG sections is coded with a red, yellow, or green identifier for ease of reference and enhanced compliance.

### Nationwide Best Practices

Audit approved by the National Fire Prevention Association (NFPA), SOG, policy, and procedure manuals incorporate nationwide best practices. Regularly updated and simple to understand, the OSS Fire Department SOG contains straightforward risk management practices that can be easily adapted.