# OUT OFR-NT IDEAS





Hosted by Kimberly and Mark

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## 20 Issues to Watch in 2023





## Extreme weather/ Climate Risk STORM WARNING



Economy (Inflation/Recession)



#### Geopolitical Risks





Public Entity Challenges





#### Technology Transformation

 data science
 modeling
 AUTOMATION
 digitization

 RPA
 machine learning
 AI
 bots
 GLOUD
 live chat

 sentiment
 data lake
 ROADMAP

# Workplace Safety



## Rising medical costs on catastrophic claims

#### Insurance Gig Work



24-hour claims and customer service model







## Supply Chain Challenges

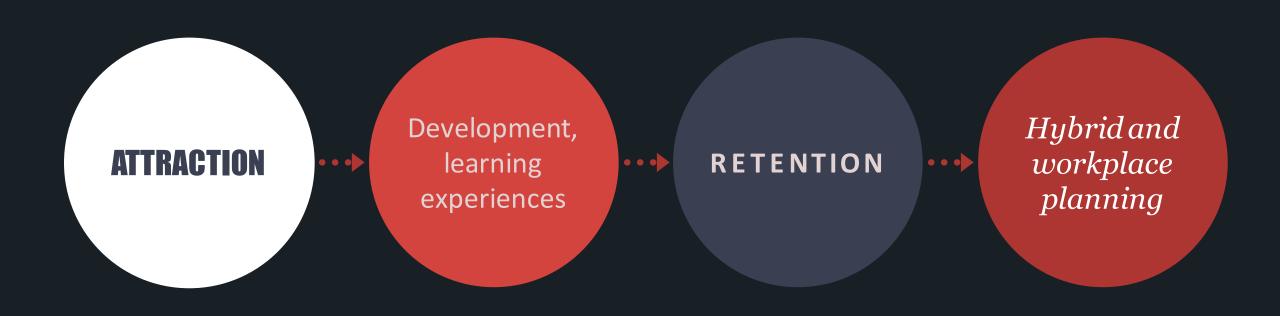


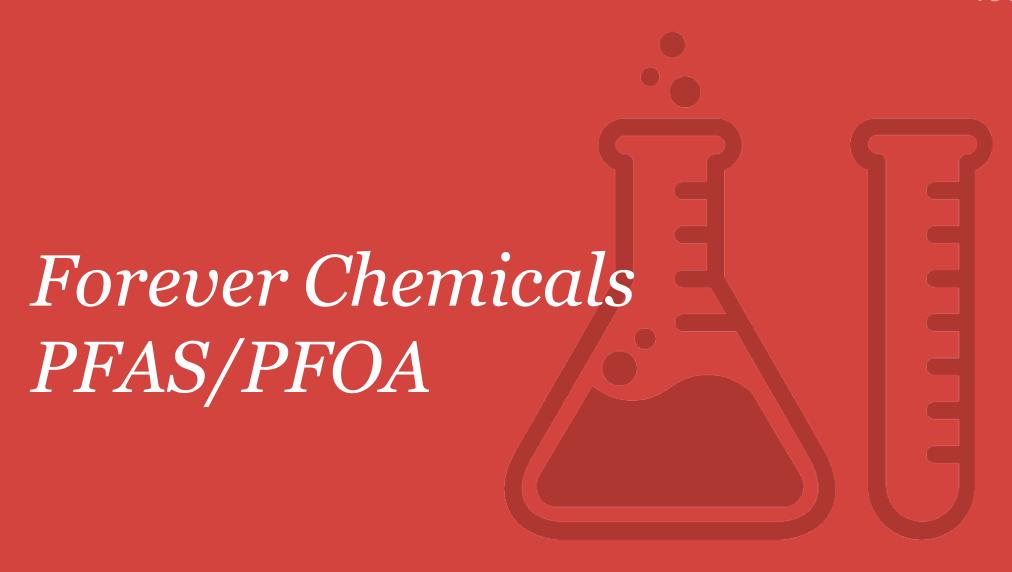
## **Employee / Independent Contractor classification**





#### Talent







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