

Retail

# MAP

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## CLIENT SERVICES

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Management • Analysis • Prevention®



Risk control tools to help improve injury prevention and claim cost containment.

# Retail

## MAP CLIENT SERVICES®

**R**etail facilities may not seem like dangerous workplaces, but many potential hazards like slips and falls, stress exposures, workplace violence and other warehouse-related risks can threaten the safety of your workers. Safety National® understands the challenges that retail employers face to maintain a healthy workforce and has developed a suite of online risk control resources to help improve their risk management programs.

Collectively called MAP Client Services, these tools are provided on a complimentary basis to help improve program management, analysis and prevention efforts. Our clients can actively utilize them 24/7 to build and maintain a best practice culture to keep their employees safe and minimize their workers' compensation costs.

### MAP Client Services is comprised of:

**Management:** Several resources that offer a wealth of information and assistance to help your organization develop and maintain a successful safety and claim cost containment program.

**Analysis:** A variety of tools that provide the ability to measure, benchmark and analyze different aspects of your programs to clearly identify opportunities for improvement.

**Prevention:** A selection of assets to help improve your incident prevention and mitigation efforts – from educating employees about potential injury exposures, to helping build proficient post-injury protocol.

**Schedule a Demo:** Our service representatives would be happy to demonstrate the capabilities of any or all tools offered through MAP Client Services. Contact us to schedule your demo at [map@safetynational.com](mailto:map@safetynational.com) or 888-995-5300.

## THE RESOURCES

**Safety Essentials Online:** This online resource library provides customizable and downloadable training tools to help improve safety and health compliance, best practices, policies and written programs.

**Workers' Comp Kit®:** This resource puts best practices at your fingertips in a streamlined, online format. Users can assess current processes then apply systematic improvement and implementation tools to augment current programs. Also includes cost/savings calculators and a library of customizable reports, presentations, forms and checklists.

**Safety Training Source:** This self-paced, online learning management system provides courses that can be assigned to employees or entire departments, enabling you to track and report on all of their training activities. Over 350 courses are included, with select courses available in multiple languages.

**Distracted Driving:** This course is designed to train all employees that drive on the job. Through online simulation, employees will learn how to eliminate controllable distractions and how to make necessary adjustments for uncontrollable distractions.

**Office Ergonomics Solution:** This online program allows users to complete a systematic self-assessment with real-time recommendations and communicate additional support needs. Risk managers, safety professionals or ergonomic champions can navigate the learning management system (LMS) to assign users, track completions and identify users requesting additional support.

**Safety National Crisis Protection®:** A domestic crisis management and international extraction benefit provided exclusively for Safety National's excess, large deductible and select guaranteed cost workers' compensation policyholders.





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